

VCSP

Communication Specialist 2012 Training & Certification

Thursday, November 1st & Friday, November 2nd
Gifford Medical Center, Randolph, Vermont

Day 1

- 10:00 Introductions
- 10:30 VCSP
 - History
 - Mission
 - Services
 - Qualification
- 11:00 Disability Overview
 - Discussion of the various types of disabilities people have that VCSP has worked with in the past
- 11:30 Service Areas
 - Court Hearings
 - Admin Meetings & Hearings
 - Mediations
- 12:00 Etiquette & Terminology
- 12:30 Lunch
- 1:15 Strategies & Tools / Functional Approach
- 2:30 Break
- 2:45 Best Practices / Role Play
- 4:00 Adjourn Day 1

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Day 2

- 10:00 Disability Community & Independent Living Movement
- 10:15 Intro Role Play
- 11:00 ADA
- 11:15 Areas of Law & Courts (Civil, Family, Environmental, Probate, Criminal)
- 11:45 Protocol, Ethics & Confidentiality
 - Clients
 - Judicial Personnel – judges, clerks, court op mgrs, public defenders, etc.
 - Others - lawyers, State employees, social workers, families
 - Mandatory Reporting
 - Interpreter Ethics
- 12:30 Lunch
- 1:00 Best Practices / Role Play
- 2:00 Reporting / Billing / VCSP Communication
- 2:30 Break
- 2:45 Best Practices / Role Play
- 3:15 Wrap Up Discussion
- 3:30 Certification Test
- 4:00 Adjourn